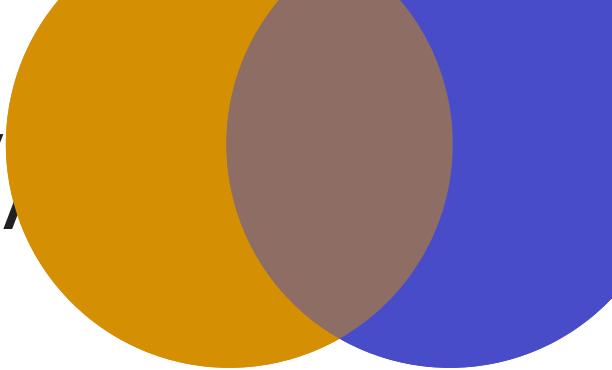


ANNUAL REPORT

OTTAWA
INDEPENDENT
LIVING
RESOURCE
CENTRE

2017 - 2018



WHAT IS THE OILRC

OILRC is a local resource centre for persons with disabilities and the general community. We provide cross-disability information on programs, products, and community services. We are a not-for-profit organization run by and for persons with disabilities.

Guided by the Independent Living philosophy, our consumer control approach to full participation and integration of all people with disabilities has been making a positive impact on the community for over 30 years.

We are committed to providing individuals with quality support and programs to help reach their goals for independence and empowerment. We are here to help those with a disability to explore their options, develop desired skills and navigate through, or remove, social, economic, cultural and environmental barriers which prevent them from controlling their lives.

OUR MISSION

To assist in the individual empowerment of all persons with any disability and to provide the tools they need to direct their lives and participate fully in the community



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CONGRATULATIONS DAPHNE ON YOUR "CELEBRATING SENIORS AWARD"

For over 25 years, Daphne has dedicated her heart, her energy, and countless hours serving as the Board Treasurer for the OILRC. Daphne has gone above and beyond her position as treasurer- from the grandest gestures such as attending OILRC functions and interacting with our members, always in such a positive and supportive way, to the smallest, most thoughtful signs such as leaving chocolates on your desk during one of her after-hours trips to the Centre to ensuring all the "books" are in order. Over the past few years, Daphne stepped up, without hesitation, to take on the role of Executive Director (ED) while our ED was on an extended leave. During that time, she not only carried out Board duties but fulfilled the operational and HR management roles in order to keep the Centre running smoothly.



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Welcoming Remarks

AGM Call to Order

Approval of Agenda

Approval of 2017 minutes

Annual Report - Discussion

Elections - Board of Directors

Other Business

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OUR BOARD OF DIRECTORS

Richard Hubley - Chair Person

Emily Rahn - Secretary

Daphne Picklyk - Treasurer

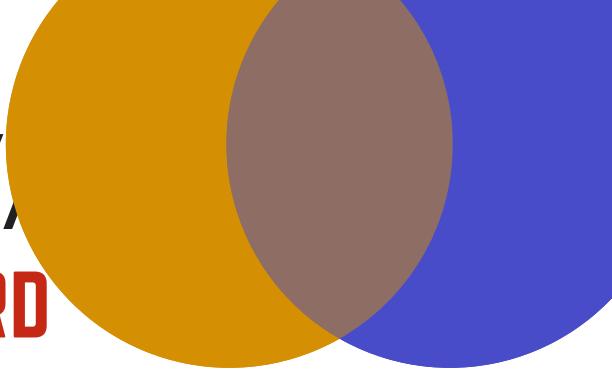
Anne-Marie Joanisse

Marion Sandilands

Sarah Trick

Erica Carson-Sami



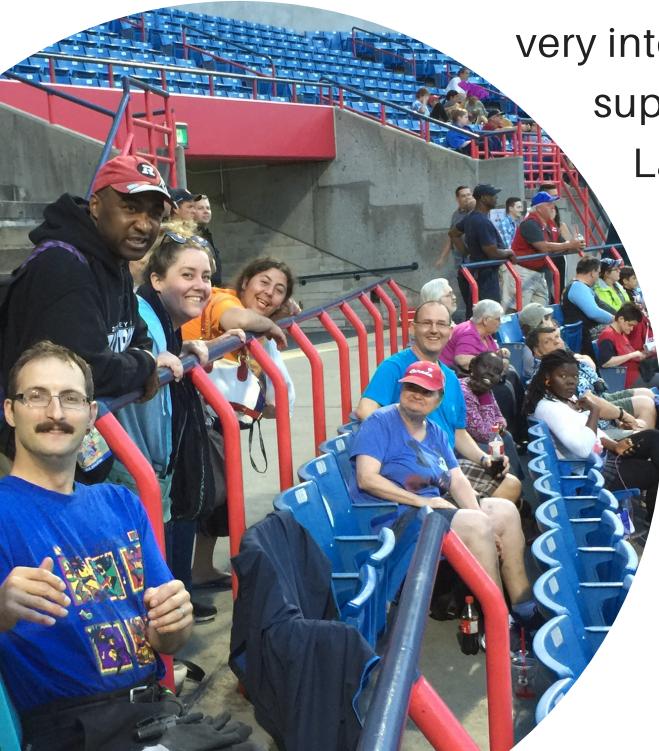


MESSAGE FROM THE BOARD

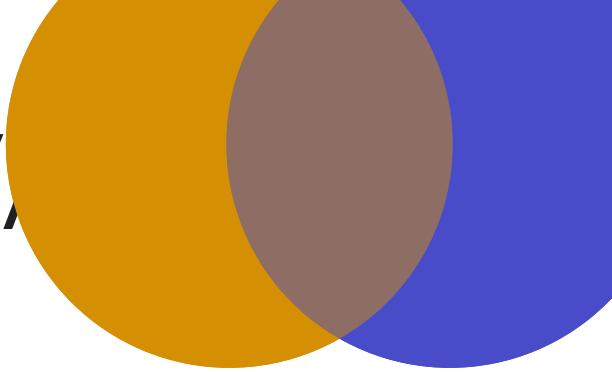
Our big news this year is that our long-time Executive Director, Katie Paialunga, has returned to us from an extended sick leave. For much of 2017 we were benefitting from Richard Plummer's guidance as Interim Executive Director. We were indeed most grateful to him for his contributions to the life of the Centre.

There have been several changes to the composition of the Board during the year, losing Peter McGrath and Rosalie McGrath and gaining Anne-Marie Joanisse, Marion Sandilands, Sarah Trick and Erica Carson-Sami, all of whom were appointed until the next Annual General Meeting. We were grateful for the service of Peter and Rosalie and warmly welcome the new group of directors.

Jessica Ayoub continues to lead the Direct Funding program most ably and is an enthusiastic participant in the Peer Support program. We value her skills and personality highly. Sadly, we said "good-bye" to Chantale Sauve at the end of March as she left us to take a position with Shopify. She is still very interested in the work of the Centre and supported our fundraiser - An Evening of Laughter. It was good to see her again.



We have continued our relationship with Service Coordination to provide an augmented program for Peer Support, which we trust has been enjoyed by all participants over the year. We look forward to continuing the mission of OILRC in the coming year.



OUR TEAM

We would like to take this opportunity to send a special thank you to all of our staff, volunteers, and our premium activity facilitators. The dedication and commitment you have shown to the Centre and our members has been invaluable. The past year could not have been as successful without your ongoing support and enthusiasm. We look forward to your continued support in the future.

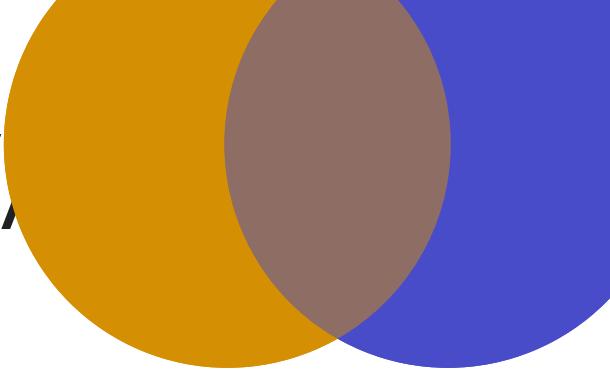
CONSUMER STORY

My Aunt Carol has been involved in the Creative Expressions activity with OILRC since the introduction of a wonderful instructor. Carol has always been involved in painting and has always had a distinctive style. Yet since she has been with the group she has been experimenting and her style and has shown remarkable growth. Her enthusiasm and interest in the newer techniques have extended past the group experience and the days that she is at OILRC. We have noticed that at home she has been using the techniques and trying to perfect them and yet use them in a way that is closer to her style. OILRC and the newer Creative Expressions activity with has inspired her in new ways. This

activity has inspired and invigorated her. The important thing is that it has not only been the activity alone. The group experience and the instructor have also contributed to her blossoming work. This activity and group have provided an inspiration and safe haven for my aunt that I have not seen her experience in quite a long time.

Sincerely,
Dawn Green





OUR PROGRAMS

2017-2018 has been an exciting year for the Peer Support program. We were able to successfully enrich and expand our programming, particularly the development of our Creative Expressions art class.

OILRC members participated in many community events and outings such as the City of Ottawa's Employability Conference, the Museum of Nature, and a day trip to Upper Canada Village in August. Other highlights included a trip to Winterlude, a Champions baseball game, and our annual Holiday party. Our long-running programs such as Healthy Eats and Lunch Club continued to be popular opportunities for our members to socialize and gain new skills. Friendship Café helped members strengthen the relationships they have built through the Peer Support program.

PARTNERING WITH SERVICE COORDINATION (SCS)



We have had a wonderful opportunity to work with SCS over the past year and will continue to do so moving forward. We appreciate the funding and support you have provided and we look forward to working with you in the future.

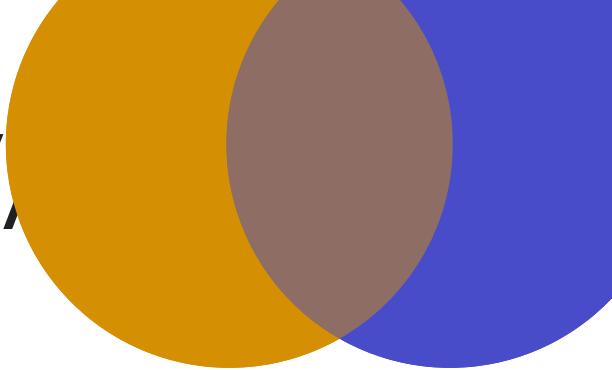
OUR PROGRAMS

The Empowerment and Skills Development program assisted community members with disabilities in areas such as autonomy, self-confidence, and knowledge of community services. Individuals received one-on-one support to gain employment, access housing, and achieve their personal goals. Information sessions and workshops addressed common issues to help members overcome barriers and increase their independence. Our members impressed us with their willingness to try new things and their ability to grow and learn. It has been a fantastic year for Peer Support and we cannot wait to see what the next year brings!

OUR PROGRAMS - DIRECT FUNDING

The Direct Funding Program has seen another steady year of growth. In the Ottawa region, the DF Program has had 9 new starters on the Program and worked closely with many new applicants in order to assist with the application process. We have maintained our community connections with Spinal Cord Injury, the Ottawa Rehab Centre, the Champlain LHIN, MS Society, ALS society, and various other community stakeholders in order to help promote the program and work to address all Program referrals.





FINANCIAL SUMMARY

Ottawa Independent Living Resource Centre

Financial Summary

March 31, 2018

Statement of Financial Position	2018	2017
Assets:		
Cash, accounts receivable and prepaid expenses	\$29,738	\$58,422
Liabilities, Deferred Revenue and Net Assets:		
Current liabilities	\$6,547	\$9,570
Loan	\$10,000	\$0.00
Deferred contributions	\$10,420	\$22,620
Unrestricted net assets	\$2,771	\$26,232
	\$29,738	\$58,422
Statement of Operations		
Revenue:		
Grants:		
Government of Canada	\$49,879	\$44,215
Province of Ontario	\$91,302	\$89,428
Other	\$9,514	\$3,755
Donations	\$2,334	\$2,540
Bingo	\$23,356	\$23,899
Contract and other	\$7,760	\$6,952
	\$184,145	\$170,789
Expenses:		
Salaries and benefits	\$105,821	\$91,078
Rent and utilities	\$28,063	\$24,561
Contracts & fundraising	\$42,322	\$7,991
Capital asset purchases	\$783	\$4,091
Office and general	\$30,617	\$26,403
	\$207,606	\$154,124
Net Revenue (Expenses)	\$(23,461)	\$16,665



2016-17 AGM MINUTES

AGM - September 22, 2017

List of attendees at the 2016 OILRC AGM: Anthony Govas, Jean Bray, Brian Major, George Simpson, Pierre-Luc Rouillard Poirier,
Regrets: Ashley Larochele, Kim McKee, Matt Gignac

Staff: Jess Ayoub, Chantale Sauve, Richard Plummer

Board members: Daphne Picklyk, Emily Rahn

Regrets: Richard Hubley, Rosalie McGrath, Peter McGrath

1. AGM Meeting:

Call to order at 6:15 pm.

2. Approval of Agenda:

Motion to approve the agenda as presented. Moved by Jean Bray and
Seconded by Anthony Govas - Carried.

3. Approval of last AGM minutes - September 23, 2016:

Motion to approve the September 2016 minutes as
presented. Moved by Anthony Govas and
seconded by Pierre-Luc Rouillard Poirier - Carried.

Message from the Board:

Message from the board: Katie would like to
return to work. She is hoping to start in 2018
with the possibility of beginning part-time in
December 2017. The board has appointed
Richard Plummer as an interim Executive Director.





2016-17 AGM MINUTES CON'T

5. Financial Summary:

Daphne explained the auditors provided a clear audit report. All donations have been properly recorded. A copy of the report will be sent to IL Canada. Our financial position has decreased over the year but we still have a \$9,500 surplus to help us in the current year.

Revenues:

- Bingo funds: continues to fund Centre activities.
- Direct Funding (Provincial): We received an increase in the Direct Funding program.
- The Government of Canada: Core funding from the federal level doubled for the year but the retroactive adjustment was not received until the fall, which contributed to the relatively high net assets.
- Service Coordination: A new agreement with SCS has enabled the Centre to enhance activities and provide more attendant services.

Motion to approve the Audited Financial statement as presented.

Moved by Anthony Govas and seconded by George Simpson - Carried.

Appointment of Auditors:

OILRC auditors are the Frouin Group - The auditors did good job; Daphne commented that things were smoothly.

Motion to reappoint the Frouin Group for next year's audit.

Moved by Daphne Picklyk and seconded by Anthony Govas - Carried.





2016-17 AGM MINUTES CON'T

6. Nominations & Elections – Board of Directors:

Two nominations for board members: Peter McGrath, and Rosalie McGrath

Motion to elect Peter McGrath and Rosalie McGrath.

Moved by Daphne Picklyk and seconded by George Simpson - Carried.

7. Adjournment:

Motion to adjourn the meeting moved by Anthony Govas

Meeting adjourned at 6:40 p.m.

